

# Cat Care In Home

*Pet Minding That Comes to You*



*Mobile:* 022 107 8110

*Address:* Cambridge Heights, Tauranga

*Email:* catcareinhome@gmail.com

*Website:* www.catcareinhome.co.nz

## *Customer Service Questionnaire*

*Invoice Number*

*Invoice Date*

*Name*

*Address*

	Km's	Travel	Care Visit	Total per Care Visit
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*Distance*

*Email*

*Phone*

*Customer Number*

*Breed/description*

*Cat's Name*

*Sex*

*Age*

*Cat's Name*

*Sex*

*Age*

*Have your pet/s been microchipped?*

*Vaccination date*

*Vet's name & contact details*

*Any health concerns or particular needs?*

*Are your cats' fed inside or outside?*

*Any special feeding time?*

*How often would you like Cat Care In Home to call?*

*Do you have a home alarm?*

*Do you have cameras?*

*Indoor*

*Outdoor*

*Do you have a gate alarm or lock?*

*We clear your mailbox each time we visit, any special requirements?*

*We water your plants if needed, any special requirements?*

*Travel Dates*

*What dates would you like Care Visits from?*

*Total Care Visits required*

We update our Website and Facebook page regularly and use images taken of our furry customers. We will never use any image without you viewing it and agreeing to its use. We are very careful to maintain your privacy. Do we have your permission to take photos of your furry family?  
... Please circle one option ~ \* Yes \* No

If you need to cancel some or all of your bookings with us, we refund any unused bookings you have with us. If you give us less than 24 hours notice of cancellation on your next days booking we don't offer a refund on that booking. We will confirm any cancellations we receive from you

Payment; Your booking is confirmed on receipt of payment (7 days before first Care Visit) Pay by online banking, or, for cash payments, please deposit into bank account - details on invoice  
Please contact us if there are any queries regarding payment

Cat Care In Home will feed and care for your cats/pets at the agreed days and times, water any plants and clear your mailbox

Cat Care In Home will be responsible for ourselves while we are on your property. Keys held for your property are held in a secure place at all times. We ensure your property is locked and secure on our departure

Would you like us to keep in contact with you regarding your furry family? Choose from the following;  
... Please circle one option ~

\* Call \* Text \* Email \* Facebook / Messenger \* No thanks

How often would you like to be contacted?

Notes & Requests?

In the event of any accident or emergency how do we contact you?

Signed

Dated

Your information is treated as confidential and is used to help us improve our service to you

- \* Meet & Greet ~
- \* Messenger set up ~

Thank you for choosing Cat Care In Home to look after your furry family  
Call 022 107 8110 when you need us again